

Contact Lens Policy

Current contact lens technology offers successful contact lens wear for most of our patients. Because contact lenses are medical devices placed on the eyes, they require expert fitting and careful instruction, as well as conscientious care and compliance with recommended follow-up examinations to maintain the healthy functioning of your eyes.

The Eye Exam:

Before you can be fitted for contact lenses, a complete eye examination is necessary. The cost of this exam is separate from any charges for contact lenses or contact lens services. The exam is critical for determining the health of your eyes and ruling out the possibility of an underlying condition which may inhibit contact lens use.

The Contact Lens Evaluation:

The goal of contact lens fitting is to find the most appropriate contact lens for each patient's optimal comfort and vision. An enormous variety of materials, sizes, and prescriptions are available. We are committed to taking the time to fit you properly. Although many patients will need only one fitting session, sometimes this process requires additional appointments. In our experience the extra time, effort, and patience are well-merited for your ultimate satisfaction and the health of your eyes. Yearly exams are required for contact lens wearers.

Insertion and Removal Training Session:

You will be provided with personalized instruction in the safe care and usage of your new lenses. Upon completion of a successful insertion and removal session, you may begin wearing your lenses. Gradually building up to a full day's wear may take a few days to several weeks. This time frame depends on the type of contact lenses you have been prescribed. Your eye care professional will provide a wear schedule to suit your needs.

Follow-up Appointments:

Additional follow-up appointments are sometimes necessary to assure that your contact lenses provide you with optimal vision and comfort. Charges for follow-up visits during the first 90 days are included in the initial contact lens evaluation unless your lens type changes during the fitting process where additional fees will be added. Lens types include: sphere, astigmatism correction, monovision or multifocal, specialty, and therapeutic. **After 90 days additional contact lens fees will be applied.****



Payment:

The evaluation fee is due at the time of service. The payment for contact lenses is due at the time of order. A shipping fee will be incurred if the lenses are shipped anywhere but the doctor's office.

Lens changes:

If a patient originally fit with one lens type requires a change to another lens type, additional fees may be incurred. (For example, a patient who switches from a spherical lens to a multifocal lens will incur additional fees).

Refunds:

There are few times when a patient is unable to wear contact lenses. There is no refund of the evaluation fee; however, if you or your doctor decides to discontinue contact lenses, a refund of the cost of the lenses may be given within the first 30 days under the following conditions:

- Boxes of lenses are unopened (opened boxes cannot be returned).
- Vial lenses must be returned within 30 days of original invoice date.
- Gas-permeable lenses are returned within the warranted period (usually within 90 days of the date of order).

Name (please print): _____

Signature: _____

Date: _____

